www.choicefinance.net SERVICE EVALUATION Patrick Timothy Montgomery and Barbara Sowers Montgomery COCOACADAMANIA STATE Bowie, MD 20715 Loan Officer Mitch Jacobs *AFTER SEITLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENI, AND YOU WILL BE MAILED A \$50 GIFT CARD \$50 Gift Card is redeemable at over 1 million U S stores Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer) Is above address where card should be mailed? KES If NO, write address here: LO initials Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement Loan Officer's Performance Explanation of the loan process G F Knowledge of loan programs G F NI Explanation of Good Faith Estimate G F NI Responsive - prompt return of calls G F NΙ 2 Support Staff Courteous and Professional G F NI Responsive -- prompt return of calls G F NI 3 Choice Finance Online Application G F NI Marketing materials G F NI Choice Finance Corporation Overall Rating OVERALL PERFORMANCE OF CHOICE FINANCE G F NI □ I will call my Loan Officer, Mitch Jacobs, for my next loan □ I will recommend Mitch Jacobs to my family and friends Please expand on your assessment of Mitch Jacobs and Choice Finance in 50+ words: Mitch is extremely low pressure and He went over the humbers and the process you thoroughly. He was always pleasant and responsive Valence and mitch worked very had to exceed our expectations. I feel confident recommending mitch Choice Finance to others. Thank you Professional How did you find us? (i.e. referral, ad, etc.) May we use you as a reference? No May we use your comments in future marketing? No Signature

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Vien	ed Dhoieam and Peera Dhoieam na, VA 22180 Officer Greg Steis				COATION
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	for my next loan			(Yes)	No
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n 50+	e expand on your assessment of Alex Echeandia o	ind Choic	e Finan	ce	
	Alex has been extremely helpful!				
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Margaret Anne Ellis and Richard Dale Ellis	SEI	RVICI	E EVA	LUATIO	ON_
Addigated Adme Emis and Richard Dale Ellis					
Delaplane, VA 20144					
Loan Officer John Burley					
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SERVICE EVALUATION

Terrence Andrew Taylor and Cynthia Theresa Taylor Frederick, MD 21704 Loan Officer Alex Echeandia *AFIER SEITLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD \$50 Gift Card is redeemable at over 1 million U S stores Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer.) Is above address where card should be mailed? If NO, write address here: LO initials Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement Loan Officer's Performance Explanation of the loan process NI Knowledge of loan programs F ΝI Explanation of Good Faith Estimate F NI Responsive - prompt return of calls ΝI 2. Support Staff Courteous and Professional ΝI Responsive - prompt return of calls ΝI Choice Finance Online Application E ΝI Marketing materials ΝI Choice Finance Corporation Overall Rating OVERALL PERFORMANCE OF CHOICE FINANCE NI I will call my Loan Officer, Alex Echeandia, for my next loan I will recommend Alex Echeandia to my family and friends Please expand on your assessment of Alex Echeandia and Choice Finance in 50+ words: How did you find us? (i.e. referral, ad, etc.) May we use you as a reference? Νo May we use your comments in future marketing? No Signature

	www.choicefinance.net				
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germ	antown, MD 20876				
Loan	Officer Alex Echeandia				
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	ericksburg, VA 2240 Officer Mary Jane Boyle				
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	for my next loan	,		Ves) No	
	I will recommend Anthony Nivens				/ 110	
	to my family and friends			/37)	
	to my family and menus			Yes	/ No	
Please	expand on your assessment of Anthony Nivens o	and Choice	. Finan	ICP		
n 50 +	words:					
						
						 -
						
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Inw A	iid you find us? (i.e. referral, ad, etc.)	hals.	10.£	~• ^ -		_
	e use you as a reference?	Interr	iet i	12500 1800	ENTA	
	e use your comments in future marketing?			Yes	No	
<u> </u>				~ ~		

Date

	SE	RVICI	E EVA	LUATION
Kevin D Morales				· ····
Beltsville, MD 20705				
Loan Officer Greg Darlin				
*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FIN	ANCE, THIS	сомр	LETED S	SURVEY 10
MANAGEMENI, AND YOU WILL BE MAILED A \$50 G. \$50 Gift Card is redeemable at over 1 million U.S. stores. Your (Does not apply to Home Equity Loans, must be hand delivered to yo with previous Home Depot Card offer.) Is above address where card should be mailed? YES / NO 1f NO, write address here:	gift card wil	he pror	ot be redee	med in conjunction
				nitials
Please circle (E)xcellent,	(G)ood, (F))air, (I	II)Need	s Improveme
1 Loan Officer's Performance				
Explanation of the loan process	<i>(</i> E)	C	Е	MI
Knowledge of loan programs	公	G G	F F	NI NI
Explanation of Good Faith Estimate	6	G	F	NI
Responsive - prompt return of calls		Ğ	F	NI
2 Support Staff				
Courteous and Professional	(E)	G	F	NI
Responsive – prompt return of calls	Ē	Ğ	F	NI
3 Choice Finance				
Online Application	E	G	F	NI
□ Marketing materials	Æ)	G	F	NI
4. Choice Finance Corporation Overall Rating				
□ OVERALL PERFORMANCE OF CHOICE FINANCE	Œ	G	F	NI
of I will call my Loan Officer, Greg Darli	n,		_	
for my next loan			Xes) _{No}
I will recommend Greg Darlin				
to my family and friends			Yes	No
Please expand on your assessment of Greg Darlin and	l Chaica Fi	mamaa		
in 50+ words: Brilliant Financial e				
CZI I WALL CHANGE COLL	reser :			
	·			
Iow did you find us? (i.e. referral, ad, etc.)				
May we use you as a reference?			Yes	No

10-4.06

Date

Yes

No

May we use your comments in future marketing?

Signature

for my next loan

www.choicefinance.net SERVICE EVALUATION Robert G Burrows and Suzanne I Burrows BUILDING TO THE PROPERTY OF Washington, DC 20016 Loan Officer John Burley *AFIER SETTLEMENI, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO YOUR LOAN OFFICER, AND YOU WILL BE MAILED A \$50 GIFT CARD \$50 Gift Card is redeemable at over 1 million U S stores Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer) Is above address where card should be mailed YES INO If NO, write address here: LO initials Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement Loan Officer's Performance Explanation of the loan process G Knowledge of loan programs G F ΝI □ Explanation of Good Faith Estimate G F NI Responsive - prompt return of calls G F NI 2 Support Staff Courteous and Professional G F NI Responsive - prompt return of calls NI Choice Finance Online Application E F M Marketing materials Choice Finance Corporation Overall Rating OVERALL PERFORMANCE OF CHOICE FINANCE G NI □ I will call my Loan Officer, John Burley,

to my family and friends	Yes No
Please expand on your assessment of John Burl in 50+ words: by your presional, he removes the slavery of but interest.	
How did you find us? (i.e. referral, ad, etc.) May we use you as a reference? May we use your comments in future marketing	Al (zure) Tes No Yes No Plantob Date

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SERVICE EVALUATION

LO initials

Deron Lee Meador and Sheryl Anne Meador

Monrovia, MD 21770

Loan Officer John Burley

*AFIER SETILEMENT, HAND DELIVER TO CHOICE HINANCE, THIS COMPLETED SHED.

*AFIER SETTLEMENI, HAND DELIVER TO CHOICE FINANCE, IHIS COMPLETED SURVEY TO YOUR LOAN OFFICER, AND YOU WILL BE MAILED A \$50 GIFT CARD \$50 Gift Card is redeemable at over 1 million U.S. stores. Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer)

Is above address where card should be mailed YES NO

If NO, write address here:

	Please circle (E)xcellent, (G)ood, (F	air, (N	()Needs	Improvement
1	Loan Officer's Performance				
0 0 0 0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls		e @e	F F F	NI NI NI NI
2.	Support Staff				
	Courteous and Professional Responsive – prompt return of calls		G G	F F	NI NI
.3.	Choice Finance				
0 0	Online Application Marketing materials	E E	80	F F	NI NI
4.	Choice Finance Corporation Overall Rating	_			
٥	OVERAL1 PERFORMANCE OF CHOICE FINANCE	E	G	F	NI
Q	I will call my Loan Officer, John Burley, for my next loan			Yes	No
	I will recommend John Burley to my family and friends		(Yes	No

Please expand on your assessment of John Burley and Choice Finance in 50+ words:

		^
It was a pleasure to work	with Johr	Burley
and his staff at Choice Fina	nce. Mr.Bur	ley was
responsive to all questions,	dependable	and
reliable in accomplishing the		and I
was most impressed with H		nd and
how quickly the settlement	date was s	scheduled
, - ,		
How did you find us? (i.e. referral, ad, etc.)		\sim
May we use you as a reference?		(Yes) No
May we use your comments in future marketing?	, ,	Yes No
KILL OF CONTRACTOR	0/1/2	
	9/5/Db	
Signature V	Date Date	

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SERVICE	Terrar		
SERVICE	HX7/AT	TTA'	TION

Paul Shinn and Angelee Mullins Gaithersburg, MD 20877 Loan Officer Bob Kearns *AFIER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO YOUR LOAN OFFICER, AND YOU WILL BE MAILED A \$50 GIFT CARD \$50 Gift Card is redeemable at over 1 million US stores. Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer) Is above address where card should be mailed? (YES) NO If NO, write address here: Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement Loan Officer's Performance Explanation of the loan process Ë ΝI Knowledge of loan programs E E F NI Explanation of Good Faith Estimate NI Responsive - prompt return of calls Ē NI Support Staff Courteous and Professional Ε F NI Responsive - prompt return of calls Ε ΝI 3 Choice Finance Online Application E G Marketing materials E G Choice Finance Corporation Overall Rating OVERALI PERFORMANCE OF CHOICE FINANCE Е F NI u I will call my Loan Officer, Bob Kearns, for my next loan I will recommend Bob Kearns to my family and friends Please expand on your assessment of Bob Kearns and Choice Finance in 50+ words: How did you find us? (i.e. referral ad, etc.) May we use you as a reference? May we use your comments in future marketing? Signature Date

		SEI	RVICI	E EVA	LUATIC	N.
Anth	ony Mark Kouneski and Mary Ann Kounes	ki				
Kone	ington MD 10905					
	ington, MD 20895 Officer Steve Jacobs					
<u> </u>	VILLE OUTONS					
*AFII	ER SETTLEMENT, <u>HAND DELIVER TO CHOICE FI</u>	NANCE, THIS	COMP	LEIED	SURVEY I	Э-
YOUR	LOAN OFFICER, AND YOU WILL BE MAILED A	\$50 GIFT	CAR	D		-
\$50 Gi	fft Card is redeemable at over 1 million U S stores. You	r gift card will	be pror	nptly mai	led to you	
vini bir	not apply to Home Equity Loans, must be hand delivered to y evious Home Depot Card offer)	our Loan Office	er, can n	ot be rede	emed in conju	nction
s abov	re address where card should be mailed? YES / NO					
i NO,	write address here:			īni	nitials	
	Please circle (E)xcellent	, (G)ood, (F))air, (N	VI)Need	s Improve	ment
1.	Loan Officer's Performance					
0	Explanation of the loan process	(ES)	G	E	ъщ	
	Knowledge of loan programs	// 2	G	F F	NI NI	
	Explanation of Good Faith Estimate	Ě	Ğ	F	NI	
	Responsive - prompt return of calls	(E)	Ğ	F	NI	
2	Support Staff					
2	Support Staff					
	Courteous and Professional	\mathbb{Q}	G	F	NI	
Q	Responsive - prompt return of calls	E'	Ğ	F	NI	
.3	Choice Finance					
	Online Application	77	a	-	N.TY	
	Marketing materials	E E	G G	F F	NI NI	
4	Choice Finance Corporation Overall Rating	_	J	•	111	
	OVER 111 PROPERTY.	(1)				
	OVERALL PERFORMANCE OF CHOICE FINANCE	(E)	G	F	NI	
_	I will call my Loan Officer, Steve Jaco	ha				
_	for my next loan	ius,		Gr	43	
۵	I will recommend Steve Jacobs			Yes	No	
ш					200	
	to my family and friends			Yes	No	
lease	expand on your assessment of Steve Jacobs an	nd Choice Fi	папсе			
<i>50</i> +	words:	0				
	Very Professional and	seu H	tine	fΘ	our	
	needs- worked Closely e	with in	au	<u>d</u> he	Iped	
	us menster in cuidas	<u>bourd me</u>	<u> 44</u>	e pe	oceo y	•
	Toplique siccessfully	ser the	<u>s m</u>	orta	fe. t	30
	he was the experien	ce nor	- mi	<u>44 -e</u>	ia feir a	Juli
	and produced the mount	<u> </u>		<u>v</u>		
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low d	id you find us? (i.e. referral, ad, etc)	_ Kilo	كمهد			
Iay w	e use you as a reference?			(Yes	No	
Ialy w	e use your comments in fliture marketing?	•		Y es) No	
		0 -10				
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gnatı	ne /	Date				

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	yn J Estrin Maglelele Tellwyd					
Silve	Spring, MD 20906 Officer Scott Rubin					
*AFII	er settlement, <u>hand deliver</u>	TO CHOICE FINA	NCE, THIS	COMP:	LETED SU	IRVEY TO
MANA \$50 Gi (Does n with pro Is abov	AGEMENI, AND YOU WILL BE MA ft Card is redeemable at over 1 million ot apply to Home Equity Loans, must be h evious Home Depot Card offer) re address where card should be mailed write address here:	HED A \$50 GII U.S. stores. Your g and delivered to your	FT CAR	D be prop	intly mails	ed to you
	·				LO ini	tials
		ele (E)xcellent, (G)ood, (F	air, (N	I)Needs	Improvement
1.	Loan Officer's Performance					
0 0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estima Responsive – prompt return of cal	ute Us	THE PARTY OF THE P	G G G	F F F	NI NI NI
2	Support Staff					
0	Courteous and Professional Responsive – prompt return of cal	ls		G G	F F	NI NI
3	Choice Finance					
0	Online Application Marketing materials		E	G G	F F	NI NI
4	Choice Finance Corporation O	verall Rating				
	OVERALL PERFORMANCE OF CHOICE I	INANCE	Ê	G	F	NI
0	I will call my Loan Officer for my next loan I will recommend Scott Re		,		Yes	No
	to my family and friends			•	(Yes)	No
	expand on your assessment of S words: Hitule !.	cott Rubin and C		_	a '	evonderful
						
May w	lid you find us? (i.e. referral, average use you as a reference? Ause your comments in future n		RASH W	ork	Yes)	LOSALY BURN hut Z No No
Signat	ye .		Date			

		SE	RVICI	E EVA	LUATIO	ON
Emn	nanuel A. Taylor					
	y Hall, MD 21128					
	Officer Mitch Jacobs					
<u> 20aii</u>	Officer Witten Jacobs					
*AFII	ER SEITLEMENT, <u>HAND DELIVER TO CHOICE FIN</u>	NCE. TH	IS COMP	LETED	SLIDAEA 1	'O
YOUR	K LOAN OFFICER, AND YOU WILL BE MAILED A 🕵	$0~\mathrm{GIET}$	CAR	D		· ·
\$50 G1	If Card is redeemable at over 1 million IIS stores. Your	rift card wi	11 50 200		iled to you	
~ ~ ~ ~	not apply to Home Equity Loans, must be hand delivered to you evious Home Depot Card offer)	r Loan Offi	icer, can n	ot be rede	emed in conj	unction
s abov	/e address where card should be mailed? YES /NO					
f NO,	write address here:					
		·		LO	initials	
	Please circle (E)xcellent, (G)ood (1	Flair (N	IINNead	le Improvi	amont
1	Loan Officer's Performance	<u> </u>	, Juii, (1	<u> </u>	is improve	ement
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	Explanation of the loan process	(<u>E</u>)	G	F	NI	
_	Knowledge of loan programs Explanation of Good Faith Estimate	E)	G	F	NI	
_	Responsive – prompt return of calls		G	F	NI	
	prompt forting of carrs	(E)	G	F	NI	
2.	Support Staff					
	Courteous and Professional	271	6	-		
<u></u>	Responsive – prompt return of calls	E E		F F	NI	
	The state of the s	ь	9	r	NI	
.3.	Choice Finance					
	Online Application	T	(a)	π. '	NIT.	
	Marketing materials	Á	G/	F F	NI NI	
		9	G	1	141	
4	Choice Finance Corporation Overall Rating					
	OVERALL PERFORMANCE OF CHOICE FINANCE	<u>a</u>	_	_		
_	O TENAL! TERFORMANCE OF CHOICE FINANCE		G	F	NI	
	I will call my Loan Officer, Mitch Jacob	1 6				
	for my next loan	13,			\ 	
				Yes) No	
ч	I will recommend Mitch Jacobs				_	
	to my family and friends			(Yes)No	
lease	expand on your assessment of Mitch Jacobs and	(1) - 1 - 1	71.			
<i>50</i> +	an an da a	Choice I	inance			
	words: Very upfront with all	aes ti	40.4			
	1 DECEMBER 1	10000	nunc.			
in	formation I needed to	morn	di	1344	, 	
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	the loan process. Very	hone	21			
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J		(<u>)</u> ~	ſ	5	A	- D.
.ow a	id you find us? (i.e. referral, ad, etc.)	There	DWO D	where	p rela	unship
lay w	e use you as a reference?	•		<u>Yes</u>	Ν̈́ο	with "
ay W	e use your comments in future marketing?	j.		Yes	No	MA
	No.	phr				· sector
gnatu	ire 9	<u> </u>				
Suaiu		Date				
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Geor	ge Munoz and Kathy Munoz		VIC.	EYAL	JUNITON
\$ 200					
	Officer Greg Darlin				
\$50 Gi (Does r with pro-	ER SEITLEMENT, HAND DELIVER THIS COMPLET YOU WILL BE MAILED A \$50 GIFT CARD ift Card is redeemable at over 1 million U.S. stores. You not apply to Home Equity Loans, must be hand delivered to yo evious Home Depot Card offer.) we address where card should be mailed? YES/NO	oift card will	ha nroi	anthi maile	nd to wou
If NO,	write address here:			LO ini	tials
$\frac{1}{I}$	Please circle (E)xcellent, Loan Officer's Performance	(G)ood, (F))air, (I	NI)Needs	Improvement
0 0	Explanation of the loan process		G G G	F F F	NI NI NI NI
2	Support Staff Courteous and Professional Responsive – prompt return of calls		G G	F F	NI NI
3	Choice Finance Online Application Marketing materials		G G	F F	NI NI
4.	Choice Finance Corporation Overall Rating				
	OVERALL PERFORMANCE OF CHOICE FINANCE	(E)	G	F	NI
	I will call my Loan Officer, Greg Darli for my next loan I will recommend Greg Darlin to my family and friends	n,		Yes Yes)	No No
	expand on your assessment of Greg Darlin and words:	l Choice Fin	ance		
- 6. - 1. - 1. - 1.	neg found us a great re of us even when we san peraneters. breg a ob for us.	chang	He won	worker our du fu	<u>e</u>
May w	1//	//6/06 Date		Ves Ves	5

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SERVICE EVALUATION

ANTHONY MARK KOUNESKI and MARY ANn KOUNESKI

STEVENSVILLE, MD 21666

Loan Officer Steve Jacobs

AF I	ER SEITIEMENI, <u>HAND DELIVER TO CHOICE FIN</u>	ANCE, THE	S COMP	LETED	SURVEY TO
YOUF 350 G	R LOAN OFFICER, AND YOU WILL BE MAILED A \$5 ift Card is redeemable at over 1 million U S stores. Your not apply to Home Equity Loans, must be hand delivered to you evious Home Denot Cord offer)	50 GIFT	CAR	D	
		ir Loan Omi	er, can no	ot be read	emed in conjunction
s abor FNO.	ve address where card should be mailed? YES / NO write address here:				
,				10	initials
					
	Please circle (E)xcellent, (G)ood, (F	air, (N	I)Need	ds Improvement
1	Loan Officer's Performance				
Q	Explanation of the loan process	(7)	0	_	2.17
	Knowledge of loan programs		G G	F F	NI
	Explanation of Good Faith Estimate	(F)	G	r F	NI
	Responsive – prompt return of calls		G	r F	NI NI
2.	Support Staff		_	-	*1*
	Courteous and Professional	(T)	~	-	
•	Responsive – prompt return of calls	(F)	G G	F F	NI NI
3.	Choice Finance	٧	Ü	r	141
_	Online Application	-			
_	Marketing materials	\ <u>বি</u> হ্	(i)	F	NI
		رع	G	F	NI
4	Choice Finance Corporation Overall Rating				
	OVERALI PERFORMANCE OF CHOICE FINANCE	E) _G	F	NI
	I will call my Loan Officer, Steve Jacob	e			
	for my next loan	э,		/-	M
_				(Yes	No No
	I will recommend Steve Jacobs				
	to my family and friends			(Yes	No
0050	expand on your accomment of Stone I - 1	CU · FI			
50±	expand on your assessment of Steve Jacobs and words:	Choice Fi	nance		
	Great sweeps made expent	. ()	۱	13.	- 5 h 1 0
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ow d	id you find us? (i.e. referral, ad, etc.)	$-(\mathcal{M})$	<u>illi</u>	يسيا	ex- ryum
ay w	e use you as a reference?			(Yes	₹ No Ü

 \mathbf{H} May we use your comments in future marketing? Yes No Signature

Ton-	iifer Gowen		SE	RVIC	E EVA	LUATION
Jenn	iner Gowen					
Silve	er Spring, MD 20904					
Loan	Officer Juan Velazquez					
*AFT	ER SEITI EMENT, HAND DELIVER THIS	COMPLETE	ייניסונט ח	V 10 10	Aimera.	N OPENS
עווגר	TOO WILL BE MAILED A 2011 (21K.).	'ARN				
\$50 G	ift Card is redeemable at over 1 million 11 c. at	37	ift card wi	II be pror	nptly mail	led to you
with pr	evious Home Depot Card offer)	iveren to your	Loan Offi	cer, can n	ot be redee	med in conjunc
is abo	ve address where card should be mailed? VEC	у ио				
u NO,	write address here:				10:	nitials
		÷				
1	Please circle (E) Loan Officer's Performance	xcellent, (3)ood, (1	F)air, (N	(I)Need:	s Improvem
	Explanation of the loan process		T7	<i>(</i> 2)	*	
Q	Knowledge of loan programs		Ē)	ယ္က	F F	NI
	Explanation of Good Faith Estimate		E	ര്	r F	NI NI
	Responsive - prompt return of calls		E	Ğ	F	NI
2	Support Staff					
	Courteous and Professional		E	ര	F	λII
	Responsive - prompt return of calls		Ē	Ö	F	NI NI
.3	Choice Finance	•				
	Online Application	MA	E	G	F	NI
	Marketing materials	المألما	Ē	Ğ	F	NI
4	Choice Finance Corporation Overall	Rating				
	OVERALL PERFORMANCE OF CHOICE FINANCE	3	E	(G)	F	NI
Ģ	I will call my Loan Officer, Juan	n Velazgi	uez.			
*	tor my next loan		,		Yes	No
Ö	I will recommend Juan Velazqu	iez .			S	1,0
	to my family and friends				Yes	No
lease	expand on your assessment of Juan Ve	lazavoz on	d Clasica	. Tu		
50+	words:	iazquez an	u Cnoice	rınanı	ce	
<u>. </u>	uan ded everything	a he	nes	ded	_ to	
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ow d	id you find us? (i.e. referral, ad, etc.)	-	De-3-	- h ^		
lay w	e use you as a reference?		KOH	-KRF	10 X	NT-
lay w	e use your comments in future marketing	ng?			Yes	No No
4 T						.10
gnatu	70	<u> </u>				
Directo	~~	1	Date			

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Arthi	ur E Gluck and Linda Gluck		K Y L CJ	LIVA	LUATION	<u> </u>
	Line Cities and Linea Giller					
	csville, MD 21029 <u>Officer</u> Mitch Jacobs					
*AFTE	R SETTLEMENI, <u>HAND DELIVER TO CHOICE F</u> I	NANCE, THIS	COMP	LETED	SURVEY TO	
YOUR \$50 Gi (Does n with pre Is aboy	LOAN OFFICER, AND YOU WILL BE MAILED A ft Card is redeemable at over 1 million U S stores You of apply to Home Equity Loans, must be hand delivered to evious Home Depot Card offer) and the work of the eaddress where card should be mailed YES / NO write address here:	\$50 GIFT	CAR be pror	D notly mai	led to you	etion
ii ivo,	write address nere:			LO i	nitials	
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1	Loan Officer's Performance	<u>, (0)00u, (1</u>	/aii, (1	11)11000	s improven	10111
0 0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls		G G G	F F F	NI NI NI	
2	Support Staff					
0	Courteous and Professional Responsive – prompt return of calls	E	G G	F F	NI NI	
3	Choice Finance					
0	Online Application Marketing materials	E E		F F	NI NI	
4	Choice Finance Corporation Overall Rating					
	OVERALL PERFORMANCE OF CHOICE FINANCE	Œ	G	F	NI	
	I will call my Loan Officer, Mitch Jac	obs,		~		
	for my next loan I will recommend Mitch Jacobs			(Yes) No	
	to my family and friends			Yes) No	
lease : 50 +	expand on your assessment of Mitch Jacobs owords:					
	Excellent service, quick re	rlouce	40	all	calls t	
	westions. Entire process m	ade simp through	eet i	quick	ntice	
	process.	7				
		· · · ·				
Iay w	id you find us? (i.e. referral, ad, etc.) e use you as a reference? e use your comments in future marketing?			Yes Yes) No) No	
	cla	2001-				
	ire	Date				