



SERVICE EVALUATION

Silver Celua Jones

Laurel, MD 20707

Loan Officer Mitch Jacobs

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD

\$50 Gift Card is redeemable at over 1 million U.S. stores. Your gift card will be promptly mailed to you (Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer)

Is above address where card should be mailed? YES / NO

If NO, write address here:

L.O initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2. Support Staff

- Courteous and Professional (E) G F NI
Responsive - prompt return of calls (E) G F NI

3. Choice Finance®

- Online Application (E) G F NI
Marketing materials (E) G F NI

4. Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Mitch Jacobs, for my next loan (Yes) No

I will recommend Mitch Jacobs to my family and friends (Yes) No

Please expand on your assessment of Mitch Jacobs and Choice Finance® in 50+ words:

Mitch Jacobs is a great loan officer. I met Mitch in 2001 when purchasing a new home. Mitch was very professional then and remains very professional. He has been very instrumental in subsequent refinancing. I will always seek his advice on financial matters concerning home ownership.

How did you find us? (i.e. referral, ad, etc.) Mitch Jacobs

May we use you as a reference? (Yes) No

May we use your comments in future marketing? (Yes) No

Signature

Date 1/24/07

(Handwritten initials)

Mailed 12/21/2006 3:46:44 PM



SERVICE EVALUATION

Stephen Patrick Kelly and Linda J. Kelly

Morton, PA 19070

Loan Officer Alex Echeandia

***AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD**
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Is above address where card should be mailed? YES / NO
If NO, write address here:

LO initials _____

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
- Knowledge of loan programs (E) G F NI
- Explanation of Good Faith Estimate (E) G F NI
- Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (E) G F NI
- Responsive - prompt return of calls (E) G F NI

3 Choice Finance®

- Online Application (E) G F NI
- Marketing materials (E) G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

- I will call my Loan Officer, **Alex Echeandia**, for my next loan (Yes) No
- I will recommend **Alex Echeandia** to my family and friends (Yes) No

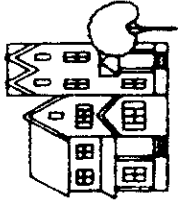
Please expand on your assessment of Alex Echeandia and Choice Finance® in 50+ words:

Alex was very professional. He went above & beyond by coming to our house for personalized service.

How did you find us? (i.e. referral, ad, etc.)

- May we use you as a reference? (Yes) No
- May we use your comments in future marketing? (Yes) No

Signature *Linda J. Kelly* Date *12/23/06*



LIBERTY APPRAISAL & INSPECTION SERVICES

1906 Hanover Street
Silver Spring, MD 20910
Cell: (301) 502-0653
Fax: (301) 562-2810

Full URAR SF/Condo	\$350.00	2-4 Family Appraisal	\$550.00
FHA URAR	\$400.00		
2055 Interior/Exterior	\$300.00	Desk Review	\$100.00
2055 Exterior only	\$275.00	Field Review	\$275.00
Operating Income Statement	\$ 50.00	(Additional Review Comps)	\$ 25.00 each
Rental Comparables (each)	\$ 25.00	Re-Evaluation	\$100.00
		w/additional comps (each)	\$ 25.00
Final Inspections	\$100.00	Land Appraisal (to 5 acres)	\$300.00

Service Areas Include:

Washington, DC

Virginia:

Alexandria
Arlington
Clarke
Fairfax
Fairfax City
Fauquier
Frederick
Loudoun
Manassas City
Prince William
Stafford
Warren
Winchester

Maryland:

Allegany
Anne Arundel
Baltimore
Baltimore City
Calvert
Charles
Carroll
Frederick
Howard
Montgomery
Prince George's
Washington

I LOOK FORWARD TO DOING BUSINESS WITH YOU IN 2007!

PLEASE FAX ALL APPRAISAL REQUESTS ATTN:

TRACY HAYDEN

AT (301)562-2810

Or EMAIL TO

tracy.hayden1@verizon.net



SERVICE EVALUATION

ANTHONY MARK KOUNESKI and MARY ANN KOUNESKI

KENSINGTON, MD 20895

Loan Officer Steve Jacobs

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Is above address where card should be mailed? YES / NO

If NO, write address here:

LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (E) G F NI
Responsive - prompt return of calls (E) G F NI

3 Choice Finance®

- Online Application E G F NI N/A
Marketing materials E G F NI N/A

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Steve Jacobs, for my next loan (Yes) No

I will recommend Steve Jacobs to my family and friends (Yes) No

Please expand on your assessment of Steve Jacobs and Choice Finance® in 50+ words:

It is a pleasure to do business with Steve. He is open, responsive and committed to serving our best interest. He is number 1 in our book.

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Yes No
Yes No

Signature: Anthony M Kouneski Date: 11/14/07

Mailed 12/13/2005 1:30:47 PM

CHOICE FINANCE
www.choicefinance.net

SERVICE EVALUATION

Beverly Jane Clingan and John William Clingan

Mt Airy, MD 21771

Loan Officer Bob Kearns

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. Thank you for taking the time to complete this evaluation

***AFTER SETTLEMENT, HAND DELIVER THIS SURVEY WITH ENCLOSED GIFT CATALOG, AND YOUR GIFT WILL BE PROMPTLY MAILED TO YOU** (Does not apply to Home Equity Loans, and can not be redeemed in conjunction with previous Home Depot Card offer)

CATALOG GIFT # D45 Is above address where gift should be mailed? YES NO
If NO, write address here:

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process E G F NI
- Knowledge of loan programs E G F NI
- Explanation of Good Faith Estimate E G F NI
- Responsive - prompt return of calls E G F NI

2 Support Staff

- Courteous and Professional E G F NI
- Responsive - prompt return of calls E G F NI

3 Choice Finance

- Online Application E G F NI
- Marketing materials E G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE E G F NI

- I will call my Loan Officer, **Bob Kearns**, for my next loan Yes No
- I will recommend **Bob Kearns** to my family and friends Yes No

Please expand on your assessment of Bob Kearns and Choice Finance:

Bob was very quick to respond to our inquiry and helpful through the entire process

How did you find us? (i.e. referral, ad, etc)

May we use you as a reference?

May we use your comments in future marketing?

Bob Kearns
 Yes No
 Yes No

[Signature] 12-23-05
Signature Date

Mailed 3/29/2006 12:37:40 PM

CHOICE FINANCE
www.choicefinance.net

SERVICE EVALUATION

Karen S Johnston and Edgar C Garrison
17777
Stafford, VA 22556
Loan Officer Bob Kearns

*AFTER SETTLEMENT, HAND DELIVER THIS COMPLETED SURVEY TO YOUR LOAN OFFICER AND RECEIVE A **\$50 GIFT CARD**
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(Does not apply to Home Equity Loans, must be hand delivered to your Loan Officer, can not be redeemed in conjunction with previous Home Depot Card offer)
Is above address where card should be mailed? YES NO
If NO, write address here:

LO initials _____

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process E G F NI
- Knowledge of loan programs E G F NI
- Explanation of Good Faith Estimate E G F NI
- Responsive - prompt return of calls E G F NI

2 Support Staff

- Courteous and Professional E G F NI
- Responsive - prompt return of calls E G F NI

3 Choice Finance

- Online Application E G F NI
- Marketing materials E G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE E G F NI

- I will call my Loan Officer, **Bob Kearns**, for my next loan Yes No
- I will recommend **Bob Kearns** to my family and friends Yes No

Please expand on your assessment of Bob Kearns and Choice Finance in 50+ words:

Bob was helpful, courteous & prompt with all the dealing we had. I would recommend him.

How did you find us? (i.e. referral, ad, etc.)

referral -

May we use you as a reference?

Yes No

May we use your comments in future marketing?

Yes No

Signature _____ Date 5/28/06

Mailed 12/13/2005 1:30:47 PM

CHOICE FINANCE
www.choicefinance.net

SERVICE EVALUATION

Beverly Jane Clingan and John William Clingan

Mt Airy, MD 21771

Loan Officer Bob Kearns

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. Thank you for taking the time to complete this evaluation

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CATALOG GIFT # D45 Is above address where gift should be mailed? YES NO
If NO, write address here:

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process E G F NI
- Knowledge of loan programs E G F NI
- Explanation of Good Faith Estimate E G F NI
- Responsive - prompt return of calls E G F NI

2 Support Staff

- Courteous and Professional E G F NI
- Responsive - prompt return of calls E G F NI

3 Choice Finance

- Online Application E G F NI
- Marketing materials E G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE E G F NI

I will call my Loan Officer, **Bob Kearns**, for my next loan Yes No

I will recommend **Bob Kearns** to my family and friends Yes No

Please expand on your assessment of Bob Kearns and Choice Finance:

Bob was very quick to respond to our inquiry and helpful through the entire process

How did you find us? (i.e. referral, ad, etc)

May we use you as a reference?

May we use your comments in future marketing?

Bob Kearns
 Yes No
 Yes No

[Signature] 12-23-05
Signature Date

Mailed 3/29/2006 12:37:40 PM

CHOICE FINANCE

www.choicefinance.net

SERVICE EVALUATION

Karen S Johnston and Edgar C Garrison

1777777777

Stafford, VA 22556

Loan Officer Bob Kearns

***AFTER SETTLEMENT, HAND DELIVER THIS COMPLETED SURVEY TO YOUR LOAN OFFICER AND RECEIVE A \$50 GIFT CARD**

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Is above address where card should be mailed? YES NO

If NO, write address here:

LO initials _____

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process E G F NI
- Knowledge of loan programs E G F NI
- Explanation of Good Faith Estimate E G F NI
- Responsive - prompt return of calls E G F NI

2 Support Staff

- Courteous and Professional E G F NI
- Responsive - prompt return of calls E G F NI

3 Choice Finance

- Online Application E G F NI
- Marketing materials E G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE E G F NI

I will call my Loan Officer, **Bob Kearns**, for my next loan Yes No

I will recommend **Bob Kearns** to my family and friends Yes No

Please expand on your assessment of Bob Kearns and Choice Finance in 50+ words:

Bob was helpful, courteous & prompt with all the dealing we had. I would recommend him.

How did you find us? (i.e. referral, ad, etc.) referral -

May we use you as a reference? Yes No

May we use your comments in future marketing? Yes No

Signature _____ Date 5/28/06

Mailed 1/4/2007 1:54:07 PM



SERVICE EVALUATION

Amy K Brereton

Rockville, MD 20850

Loan Officer Bob Kearns

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Is above address where card should be mailed? YES / NO

If NO, write address here:

LO initials _____

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (E) (G) F NI
Responsive - prompt return of calls (E) (G) F NI

3 Choice Finance®

- Online Application (E) (G) F NI
Marketing materials (E) (G) F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

- I will call my Loan Officer, Bob Kearns, for my next loan (Yes) No
I will recommend Bob Kearns to my family and friends (Yes) No

Please expand on your assessment of Bob Kearns and Choice Finance® in 50+ words:

It was a very positive experience overall. I have since recommended friends to Bob and have been told he is still extremely responsive personable and explains the process/programs thoroughly.

How did you find us? (i.e. referral, ad, etc.)

Bob Kearns is a life-long friend.

May we use you as a reference?

(Yes) No

May we use your comments in future marketing?

(Yes) No

Amy K Brereton
Signature

1/8/07
Date

Mailed 12/6/2006 4:09:26 PM



SERVICE EVALUATION

Bruce B Boyle
21007 Tamm Rd.
Germantown, MD 20874
Loan Officer Bob Lauder

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD

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Is above address where card should be mailed? YES/NO

If NO, write address here:

LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Explanation of the loan process (E)
Knowledge of loan programs (E)
Explanation of Good Faith Estimate (E)
Responsive - prompt return of calls (E)

2 Support Staff

- Courteous and Professional (E)
Responsive - prompt return of calls (E)

3 Choice Finance®

- Online Application (E)
Marketing materials (G)

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E)

I will call my Loan Officer, Bob Lauder, for my next loan (Yes) No

I will recommend Bob Lauder to my family and friends (Yes) No

Please expand on your assessment of Bob Lauder and Choice Finance® in 50+ words:

Bob was very prompt in explaining the whole process. He returns calls right away. It was a pleasure to work with Bob. He made the whole process go smoothly.

How did you find us? (i.e. referral, ad, etc.)

word of mouth

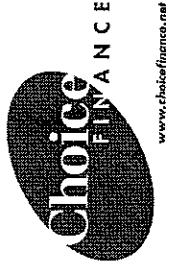
May we use you as a reference? (Yes) No

May we use your comments in future marketing? (Yes) No

Signature

Date

1-4-07



SERVICE EVALUATION

Bruce B Boyle
18627 Turmeric Ct.
Germantown, MD 20874
Loan Officer Bob Lauder

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD
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Is above address where card should be mailed? (YES/NO) (YES)

If NO, write address here: LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2. Support Staff

- Courteous and Professional (E) G F NI
Responsive - prompt return of calls (E) G F NI

3. Choice Finance®

- Online Application (E) G F NI
Marketing materials (E) G F NI

4. Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Bob Lauder, for my next loan (Yes No)

I will recommend Bob Lauder to my family and friends (Yes No)

Please expand on your assessment of Bob Lauder and Choice Finance® in 50+ words:

Bob was very prompt in explaining the whole process. He returns calls right away. It was a pleasure to work with Bob. He made the whole process go smoothly.

How did you find us? (i.e. referral, ad, etc.) word of mouth

May we use you as a reference? (Yes No)

May we use your comments in future marketing? (Yes No)

Signature: R.P. Lauder Date: 1-4-07



SERVICE EVALUATION

Jason Joseph Benkoski

Ellicott City, MD 21043

Loan Officer Brent Mendelson

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Is above address where card should be mailed? YES/NO after Dec 27

If NO, write address here:

LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Explanation of the loan process (E)
Knowledge of loan programs (E)
Explanation of Good Faith Estimate (E)
Responsive - prompt return of calls (E)

2. Support Staff

- Courteous and Professional (E)
Responsive - prompt return of calls (G)

3. Choice Finance®

- Online Application (E)
Marketing materials (G)

4. Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E)
I will call my Loan Officer, Brent Mendelson, for my next loan (Yes)
I will recommend Brent Mendelson to my family and friends (Yes)

Please expand on your assessment of Brent Mendelson and Choice Finance® in 50+ words:

After comparing with over 10 lenders and brokers, I settled on Brent Mendelson and Choice Finance based on the outstanding interest rate and closing fees. There were several examples during the closing process where we almost ran into snags, but Brent went out of his way to negotiate with all parties to ensure that there were no problems.

How did you find us? (i.e. referral, ad, etc.)

Google

May we use you as a reference?

(Yes) No

May we use your comments in future marketing?

(Yes) No

Signature

[Handwritten signature]

Date

12/11/06

Mailed 12/14/2006 2:40:28 PM



SERVICE EVALUATION

Marcelo Goncalves

Derwood, MD 20855

Loan Officer Sandra Botelho

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD

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Is above address where card should be mailed? YES / NO

If NO, write address here:

LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (E) G F NI
Responsive - prompt return of calls (E) G F NI

3 Choice Finance®

- Online Application (E) G F NI
Marketing materials (E) G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Sandra Botelho, for my next loan Yes No

I will recommend Sandra Botelho to my family and friends Yes No

Please expand on your assessment of Sandra Botelho and Choice Finance® in 50+ words:

She was very helpful and gave to us a very good explanation of the loan process

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Sandra Botelho

Yes No

Yes No

Signature

Date

Mailed 1/22/2007 3:38:30 PM



SERVICE EVALUATION

Ellen M Cosgrove
Drive
Silver Spring, MD 20902
Loan Officer Greg Darlin

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD

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Is above address where card should be mailed? (YES)/NO

If NO, write address here:

LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (F) G F NI
Responsive - prompt return of calls (E) G F NI

3 Choice Finance®

- Online Application E G F (NI)
Marketing materials E (G) F (NI)

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Greg Darlin, for my next loan (Yes) No

I will recommend Greg Darlin to my family and friends (Yes) No

Please expand on your assessment of Greg Darlin and Choice Finance® in 50+ words:

This is my fourth transaction with Greg. He's very smart, personable, trustworthy.

How did you find us? (i.e. referral, ad, etc)

May we use you as a reference? (Yes) No

May we use your comments in future marketing? (Yes) No

Signature Date 1-26-07

(Handwritten initials)

Mailed 1/4/2007 4:36:26 PM



SERVICE EVALUATION

Sharla Michelle Domogauer and Greg Evan Domogauer

300 [redacted] Way
Stevensville, MD 21666

Loan Officer **Greg Darlin**

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Is above address where card should be mailed? **(YES)** / NO
If NO, write address here:

LO initials _____

Please circle **(E)**xcellent, **(G)**ood, **(F)**air, **(NI)**Needs Improvement

1. Loan Officer's Performance

- Explanation of the loan process **(E)** G F NI
- Knowledge of loan programs **(E)** G F NI
- Explanation of Good Faith Estimate **(E)** G F NI
- Responsive - prompt return of calls **(E)** G F NI

2. Support Staff

- Courteous and Professional **(E)** G F NI
- Responsive - prompt return of calls **(E)** G F NI

3. Choice Finance®

- Online Application **(E)** G F NI
- Marketing materials **(E)** **(G)** F NI

4. Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® **(E)** G F NI

- I will call my Loan Officer, **Greg Darlin**, for my next loan **(Yes)** No
- I will recommend **Greg Darlin** to my family and friends **(Yes)** No

Please expand on your assessment of Greg Darlin and Choice Finance® in 50+ words:

How did you find us? (i.e. referral, ad, etc.)

referral **(Yes)** No

May we use you as a reference?

(Yes) No

May we use your comments in future marketing?

[Signature] 1/25/07
Signature Date

(GEM)

Hold onto this form until AFTER loan settlement

Mailed 12/12/2006 2:51:25 PM



SERVICE EVALUATION

Amy Chee Forsythe
Road
Clarksburg, MD 20871
Loan Officer Anthony Nivens

*AFTER SETTLEMENT, HAND DELIVER TO CHOICE FINANCE, THIS COMPLETED SURVEY TO MANAGEMENT, AND YOU WILL BE MAILED A \$50 GIFT CARD
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Is above address where card should be mailed? YES (X) NO
If NO, write address here: PO BOX 853 Clarksburg MD 20871 LO initials

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Explanation of the loan process (E) G F NI
Knowledge of loan programs (E) G F NI
Explanation of Good Faith Estimate (E) G F NI
Responsive - prompt return of calls (E) G F NI

2 Support Staff

- Courteous and Professional (E) G F NI
Responsive - prompt return of calls (E) G F NI

3 Choice Finance®

- Online Application (E) G F NI
Marketing materials (E) G F NI

4 Choice Finance Corporation Overall Rating

- OVERALL PERFORMANCE OF CHOICE FINANCE® (E) G F NI

I will call my Loan Officer, Anthony Nivens, for my next loan (Yes) No

I will recommend Anthony Nivens to my family and friends (Yes) No

Please expand on your assessment of Anthony Nivens and Choice Finance® in 50+ words:

Blank lines for handwritten feedback.

How did you find us? (i.e. referral, ad, etc.)
May we use you as a reference? (Yes) No
May we use your comments in future marketing? (Yes) No

Signature: [Handwritten Signature] Date: 12/10/07

6001 Montrose Road Suite 704 - Rockville, Maryland 20852 - 888-475-0700 - Fax: 866-876-2944
HOME LOANS / COMMERCIAL LOANS

Anthony exemplifies excellent by educating us with the knowledge that enabled us to make the right decision to refinance now instead of later. He brings a new meeting to customer service. How do we know this, Anthony made numerous trips to our home so that we felt confident in our decision and helped us understand the current market place.