Robert G Burrows & Suzanne I Burrows

Loan Officer John Burley

**WASHINGTON, DC 20016-4339** 

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

1	Lo	oan Officer's Performance				
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Sig	nati	ire	Date			

### CHOICE FINANCE

#### www.choicefinance.net

SERVICE EVALUATION

I homas Johnston Green

Chester, VA 23831

Loan Officer John Burley

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

\*AFTER SETTLEMENI, HAND DELIVER THIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise, please fax to 866-876-2974)

	Please circle (E)xcellent, (C	F)nod. (F	Dair (N	T)Need:	s Improve	ment
$\overline{I}$	Loan Officer's Performance	<i>-</i> )000, (2	<i>)</i> un, (1 )	1)1+000	3 XXII DI O 7 C	mont
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4	Choice Finance Corporation Overall Rating					
Q	OVERALL PERFORMANCE OF CHOICE FINANCE	E	G	F	NI	
<u> </u>	I will call my Loan Officer, John Burley, for my next loan I will recommend John Burley to my family and friends		(	Yes Yes	) No ) No	
Please	expand on your assessment of John Burley and	Choice I	Finance	?; <u>"</u>		
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Thomas Lucatorto and Linda Lucatorto Loan Officer John Burley, Sr.

Washington, DC 20016

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Robert G Burrows & Suzanne I Burrows

Loan Officer John Burley

**WASHINGTON, DC 20016-4339** 

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

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Cynthia K. Y. Lee

Loan Officer John Burley Sr.

Washington, DC 20012

1. Loan Officer's Performance

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

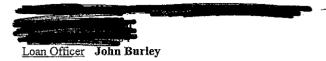
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Si	gna	ture	Date		ser	tready	John:
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### CHOICE FINANCE

#### www.choicefinance.net

SERVICE EVALUATION



To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

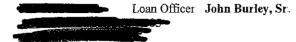
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Thomas Lucatorto and Linda Lucatorto Loan Officer John Burley, St.

Washington, DC 20016

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Robert McGuckin & Barbara Katz

Loan Officer John Burley Sr.

Alexandria, VA 22307

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process Thank you for taking the time to complete this evaluation

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This was the second time we had worked with John -- we had refinanced our mortgage less than a year earlier with Choice and had a good experience then as well. But we were very concerned that, this time, with the refinancing crush and the rising rates, we were going to lose the good rate we had locked in at the end of May -- 4 7/8% for 20 years. When John and I had first talked, we were contemplating only a 30- or 45-day lock-in period (I carl' remember which), but John, on his own, extended that to 60 days from the outset to give us a better chance at securing the mortgage. Then, when our closing date (July 28) came and went as the interest rates rose, we were concerned that we were going to be among those who would be told that the mortgaging bank, for one reason or another, wasn't going to honor our rate. It was also a time when both my husband and I were travelling a lot, so we weren't able to monitor things that easily. But John obviously kept the process moving, and we were very pleased when we closed at the end of August and got the mortgage we had been promised.

I would definitely recommend Choice Finance in the future if you have people like John on staff, and, indeed, have already given his name to others. Also, as John can confirm, I ask a lot of questions about the process, and very much appreciated his always getting back to me and responding to them with answers that sounded reasonable (even if they werent). (That's a loke — I probably didn't always like John's answers, but in the end, we got our mortgage.)

1

Efrem Yemane-Brehan & Shewaye Teshome

Loan Officer John Burley

Alexandria, VA 22315

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Augustine Mellace and Jennifer Mellace Loan Officer John Burley

#### Frederick, MD 21703

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process Thank you for taking the time to complete this evaluation

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Randall Benson and Lydia Benson Loan Officer John Burley

Washington, DC 20016

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Rita Albina Loan Officer John Burley

Rockville, MD 20852

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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		l you like a copy of your appraisal?			Yes	No	
Sig	gnat	ure	Date				

Laura & Odell McCants

Loan Officer Greg Darlin

Fairfax Station, VA 22039

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

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6001 Montrose Rd. Ste 504 \* Rockville, MD \* 20852 Direct Line (301) 881-8900 \* Fax Line (301) 881-9001 www.choicefinance.net

Gerard Vi	ictor	Kline
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Loan Officer John Burley

Gaithersburg, MD 20878

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Ι	Lo	oan Officer's Performance					
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Salomeh S. Ghorbani

Loan Officer John Burley

Germantown, MD 20874

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Lawrence Brand

Loan Officer John Burley

Cabin John, MD 20818

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

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Rita Albina Loan Officer John Burley

Rockville, MD 20852

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Loan Officer John Burley

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Barbara Katz and Robert McGurkin

Loan Officer John Burley

Alexandria, VA 22307

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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### CHOICE FINANCE CORPORATION

### Service Evaluation

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37/ 1: DC 20000	
Washington, DC 20008	

Loan Officer John Burley

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process Thank you for taking the time to complete this evaluation.

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