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#### SERVICE EVALUATION

#### Barbara Harmon

Washington, DC 20003
Loan Officer BJ Matson

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

\*AFTER SETTLEMENT, HAND DELIVER IHIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise, please fax to 866-876-2974) (Does not apply to Home Equity Loans)

$I_{\cdot \cdot}$	Please circle (E)xcellent, (C	غ)00d, (£	)air, ( <b>ì</b>	VI)Need	s Improve
	Loan Officer's Performance				
0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls		G G G	F F F	NI NI NI NI
2.	Support Staff				
0	Courteous and Professional Responsive – prompt return of calls	E	G G	F F	NI NI
3	Choice Finance				
а О	Online Application Marketing materials	E	G G	F F	NI NI
4	Choice Finance Corporation Overall Rating		٠		
u	OVERALL PERFORMANCE OF CHOICE FINANCE	Œ	G	F	NI
	I will call my Loan Officer, <b>BJ Matson</b> , for my next loan I will recommend <b>BJ Matson</b> to my family and friends			Yes Yes	No
1419	expand on your assessment of BJ Matson and C B 15 THE THIRD TIME I'VE W ANCE. THEY ARE GREAT! ESPECI	BRED	WITH	d CHe	oic <u>E</u>
ay w	id you find us? (i.e. referral, ad, etc.) e use you as a reference? e use your comments in future marketing?			(Yes) (Yes)	No No
ay w	e use you as a reference?			(Yes) Yes	

## CHOICE FINANCE www.choicefinance.net

### SERVICE EVALUATION

Jose M. Frias & Mary S. Frias

HERNDON, VA 20170

Loan Officer Quentin Jacobs

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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	Please circle (E)xcellent,	(G)ood, (F	')air, (N	I)Need	s Improver
1	Loan Officer's Performance				
	Explanation of the loan process	Ð	G	F	NI
	Knowledge of loan programs	Ð	G	F	NI
		Ð,	G	F	NI
•		E	G	F	NI
2.	Support Staff				
		Ė	<u>Q</u>	F	NI
	Responsive – prompt return of calls	E	(G)	F	NI
3	Choice Finance				
٥	Online Application	E	<u>Q</u>	F	NI
a	Marketing materials	E	(G)	F	NI
4.	Choice Finance Corporation Overall Rating				
۵	OVERALL PERFORMANCE OF CHOICE FINANCE	E	G	F	NI
a	I will call my Loan Officer, Quentin Ja	cobs,			
	for my next loan			Yes	No
	I will recommend Quentin Jacobs				
4			-	Yes	No
	to my family and friends			163	×110
			y=14:	and the same of th	
Please VE	e expand on your assessment of Quentin Jacobs -RY (OMPETAXT 14DWIDWAL	s ana Cnoi L <del>C</del> L	ce rind		IORE
	SPLE LIKE HIM				
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		n	ī		
	did you find us? (i.e. referral, ad, etc.)	1-1-11	TA VA	086S	
May	ve use you as a reference?			Yes_	No No
	ve use your comments in future marketing?	, ,		(Yes_	
	ve use your comments in future marketing?	16/15		<u>res</u>	
	5/	6/05 Date		res	710

Mailed 4/1/2005

Signature\_

#### CHOICE FINANCE

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#### SERVICE EVALUATION

#### TARA Lyn GEE & John Wilbert Hughes

Randallstown, MD 21133-2308 Loan Officer Derrick Eleazer

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

\*AFTER SETTLEMENT, HAND DELIVER THIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise, please fax to 866-876-2974) (Does not apply to Home Equity Loans)

7	Please circle (E)xcellent, (	G)000, (F	)air, (N	T)Needs	improver
1,	Loan Officer's Performance				
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2.	Support Staff				
0	Courteous and Professional	(E)	G	F	NI
ū	Responsive - prompt return of calls	E	Ģ	F	NI
3.	Choice Finance				-
ū	Online Application	E	<b>(</b>	F	NI
D	Marketing materials	E	Q	F	NI
4	Choice Finance Corporation Overall Rating	_			
۵	OVERALL PERFORMANCE OF CHOICE FINANCE	E	G	F	NI
<b>b</b>	Twill call my Loan Officer, Derrick Ele	azer.			
	for my next loan	,		Yes	No
b-	I will recommend Derrick Eleazer				
	to my family and friends			Yes	No
rase UC UO	expand on your assessment of Degrick Eleazer WIN LUAN WILL HE PROPERTY OF PROPERTY OF WAR	and Choice Claiment Of JU	ce Fine	Hic	UXAU)
ease Va Va Va Va Va Va Va Va Va Va Va Va Va	a - 16 . 10	lainin Ol II UN A trulif	ce Find g- USD USD LILIA	stie sets refs æ	uxai wila foxta
ex Ca Les lo	rich was weig helpful upp o process and was prom collo . In adolesion he w of whee lusiness hows!	plainen UM a trulet eresk	ce Fina GEN LILIA LOSA	stie sets refs æ	vaila

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#### SERVICE EVALUATION

#### Andrew Richard Ratliff & Kelli L. Ratliff

Leesburg, VA 20176
Loan Officer Josh Burley

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

\*AFTER SETTLEMENT, HAND DELIVER I HIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise, please fax to 866-876-2974) (Does not apply to Home Equity Loans)

	Please circle (E)xcellent, (G	)ood, (F	air, (ľ	NI)Need	s Improven	nent				
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0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls	DEELE HE	G G G	f F F F	NI NI NI NI					
2	Support Staff									
<u> </u>	Courteous and Professional Responsive – prompt return of calls	E	G G	F F	NI NI					
3	Choice Finance									
<u> </u>	Online Application Marketing materials	E	G G	F F	NI NI					
4	Choice Finance Corporation Overall Rating									
a	OVERALL PERFORMANCE OF CHOICE FINANCE	(E)	G	F	NI					
0	I will call my Loan Officer, Josh Burley, for my next loan I will recommend Josh Burley to my family and friends			Yes	No No					
_We	Please expand on your assessment of Iosh Burley and Choice Finance:  We appreciate all of losh's traval work to  Make our refinancing experience a smooth & positive  and the will be the first that we recommend  to any family member of friend that is looking  to refinance their home.									
May w	lid you find us? (i.e. referral, ad, etc.) re use you as a reference? re use your comments in future marketing?	3/05- Date	ret	Terra (Yes) (Yes)	No No					

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I Loan Officer's PerformanceExplanation of the loan process

☐ Knowledge of loan programs

### SERVICE EVALUATION

NI

NI

#### Lissa Ann Hicks

Walkersville, MD 21793
Loan Officer John Burley

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

\*AFTER SETTLEMENT, HAND DELIVER THIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise, please fax to 866-876-2974) (Does not apply to Home Equity Loans)

0	Responsive – prompt return of calls	(E)	G	F	NI NI
2	Support Staff				
<u> </u>	Courteous and Professional Responsive – prompt return of calls	E) E)	G G	F F	NI NI
3.	Choice Finance				
0	Online Application Marketing materials		G G	F F	NI NI
4	Choice Finance Corporation Overall Rating				
۵	OVERALL PERFORMANCE OF CHOICE FINANCE	Œ)	G	F	NI
0	I will call my Loan Officer, John Burley, for my next loan I will recommend John Burley to my family and friends			Yes Yes	No No
How d May w	honesty - I was nervous about ect on past Experience But in the above we of extreme without he described her from the was remembered to be as a fellowed bleasant stop of e use you as a reference?  e use your comments in future marketing?	ma WDA John Dash Whe	TE P	elt a with hore coul yiele	8True one
oignan	ne i	aic			
C001	34-4 D1 C-14-704 D1-10- 3411 20052	000 47	0700	E 0	CC 000 00 44

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### SERVICE EVALUATION

### Robert Jerome Dean & Kathleen Dean

Winchester, VA 22603 Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

\*AFTER SETTLEMENT, HAND DELIVER THIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise please fax to 866-876-2974) (Does not apply to Home Equity Loans)

1.	Loan Officer's Performance					
0 0 0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls		G G G	F F F	NI NI NI NI	
2	Support Staff					
<u> </u>	Courteous and Professional Responsive – prompt return of calls		G G	F F	NI NI	
3	Choice Finance					
<u> </u>	Online Application Marketing materials		G G	F F	NI NI	
4.	Choice Finance Corporation Overall Rating					
۵	OVERALL PERFORMANCE OF CHOICE FINANCE	E	G	F	NI	
	I will call my Loan Officer, Greg Darlin, for my next loan I will recommend Greg Darlin to my family and friends			Yes Yes	) No	
Please	expand on your assessment of Greg Darlin and  HE PEST DUD MOST COMP  HOWE HAD TO WORK!	Choice F E [=3 1317H	inanc	e:	45CD	
May w May w Signati	Type	)S Date		(GS) Yes	No No	
6001	Montrose Road Suite 704 - Rockville, Maryland 20852		5-0700	- Fax:	866-876-2944	

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#### SERVICE EVALUATION

John Dennis Shope

Gaithersburg, MD 20877 Loan Officer John Burley

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process Thank you for taking the time to complete this evaluation.

\*AFTER SETTLEMENT, HAND DELIVER 1HIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENT, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise please fax to 866-876-2974) (Does not apply to Home Equity Loans)

	Please circle (E)xcellent, (	<b>G</b> )ood, ( <b>F</b>	)air, (l	I)Needs	Improvement
1	Loan Officer's Performance				
0 0	Knowledge of loan programs	EEEE	G G G	F F F	NI NI NI NI
2.	Support Staff				
0	Courteous and Professional Responsive – prompt return of calls	Ē	G G	F F	NI NI
3	Choice Finance				
<u> </u>	Online Application Marketing materials	E E	G G	F F	NI NI
4.	Choice Finance Corporation Overall Rating				
a	OVERALL PERFORMANCE OF CHOICE FINANCE	Œ	G	F	NI
O	I will call my Loan Officer, John Burley for my next loan	у,		Yes	No
G	I will recommend <b>John Burley</b> to my family and friends			Yes	No
Please	e expand on your assessment of John Burley and	d Choice I	Financ	e;	
May w	did you find us? (i.e. referral, ad, etc.) ye use you as a reference? ye use your comments in future marketing?	- O 2 Date		Yes (Yes	No No

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SERVICE EVALUATION

Deborah A Shores

3012 Trin Street

North Beach, MD 20714

Loan Officer Rancliffe Conyers

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

\*AFIER SETTLEMENI, HAND DELIVER IHIS SURVEY WITH ENCLOSED BROCHURE TO MANAGEMENI, AND RECEIVE YOUR \$50 HOME DEPOT GIFT CARD! (otherwise please fax to 866-876-2974)

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0 0	Explanation of the loan process Knowledge of loan programs Explanation of Good Faith Estimate Responsive – prompt return of calls		G G G	F F F	NI NI NI	
<b>2</b> .	Support Staff					
0	Courteous and Professional Responsive – prompt return of calls	E	G G	F F	NI NI	
. <b>3</b> .	Choice Finance					
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4.	Choice Finance Corporation Overall Rating					
	OVERALL PERFORMANCE OF CHOICE FINANCE	Ē	G	F	NI	
a Please	I will call my Loan Officer, Rancliffe Cofor my next loan I will recommend Rancliffe Conyers to my family and friends  expand on your assessment of Rancliffe Conyers of the first day or Contacting of	ers and Cho	nice F	Yes Yes  Tinance:	No No	
Low Exp Alor	lacts on call Excellent.	ulling i	à_	2yrs 7	7	
Maywo	id you find us? (i.e. referral, ad, etc.) e use you as a reference? e use your comments in future marketing?	<u>Alus f</u>	ezeir)	Yes)	i <i>ngtsilfa</i> No No	<b>B</b>

Marie Spiro & Georgian Reed

Washington, DC 20001 Loan Officer Josh Burley

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SERVICE EVALUATION

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.									
Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement									
1. Loan Officer's Performance									
☐ Knowledge of loan programs ☐ Courteous and helpful ☐ Responsive — prompt return of calls ☐ Explanation of the loan process	E G F NI B G F NI G F NI E G F NI								
<ul> <li>Application</li> <li>Underwriting</li> <li>Approval</li> <li>Closing</li> </ul>	G F NI G F NI G F NI B G F NI								
Overall Performance of my Loan Officer	G F NI								
<ul><li>2 Appraiser Performance</li><li>Courteous and Professional</li><li>Promptness</li></ul>	G F NI E G F NI								
<ul> <li>Closing Agent Performance (if referred by Choice)</li> <li>Courteous and Professional</li> <li>Promptness</li> </ul>	(E) G F NI E G F NI								
4 Choice Finance Corporation Overall Rating	(2) 0 1 111								
☐ I will call Choice <u>FIRSI</u> for my next financing to I will recommend Choice to my family and friend Overall Performance of Choice Finance	ransaction (Yes) No No No E G F NI								
as Amost H as cosille presise properties Working	Les Clar and cheir  Les Plans Lines and cheir  Les Plans & Plans & Sepondly								
How did you find us? (i.e. referral, ad, etc.) # My M May we use you as a reference?  May we use your comments in future marketing?	Yes No OST								
Signature 3	24 OF								

Signature

# CHOICE FINANCE CORPORATION Service Evaluation

& Laura	₽ Io	an Offi	cer Jo	hn Hodges				
To continuously provide the highest quality service, Chappreciate your assessment of our performance as well estate professionals that assisted during this transaction satisfied with your loan process. Thank you for taking	as the p	erforma	ance of	the other real				
Please circle (E)xcellent, (	G)ood, (	F)air, (	NI)Nee	ds Improvement				
1. Loan Officer's Performance								
<ul> <li>□ Knowledge of loan programs</li> <li>□ Courteous and helpful</li> <li>□ Responsive – prompt return of calls</li> <li>□ Explanation of the loan process</li> </ul>		G G G	F F F	NI NI NI NI				
<ul> <li>Application</li> <li>Underwriting</li> <li>Approval</li> <li>Closing</li> </ul>	<b>EEE COMPANY</b>	G G G	<b>F</b> F F	NI NI NI NI				
<ul> <li>Overall Performance of my Loan Officer</li> </ul>	$\bigcirc$	G	F	NI				
2 Appraiser Performance								
<ul><li>Courteous and Professional</li><li>Promptness</li></ul>	(E)	G G	F F	NI NI				
3 Closing Agent Performance (if referred by CFC)	•,							
<ul><li>Courteous and Professional</li><li>Promptness</li></ul>		G G	F F	NI NI				
4. Choice Finance Corporation Overall Rating								
<ul> <li>I will call CFC FIRST for my next financing trans</li> <li>I will recommend CFC to my family and friends</li> <li>OVERALL PERFORMANCE OF CHOICE FINANCE CORP.</li> </ul>	action	G	Yes Yes F	No No Ni				
How did we do? We would like to hear your thoughts -	please co	ommen New	t: (	1:roe				
had in my lefetine: Professional, Cauther help and great knowledge. That you								
		_	o 1	~ (0				
How did you find us? (i.e. referral, ad, etc.) May we use you as a reference? May we use your comments in future marketing? Would you like a copy of your appraisal?	1		Yes Yes	No No No				

Date

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SERVICE EVALUATION

Jeffrey Kendrick Chaney & Kara Victoria Chaney
13244 XII. July Spring Divine
Greencastle, PA 17225

Loan Officer John Hodges

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

1.	Lo	oan Officer's Performance				
	0000	Knowledge of loan programs Courteous and helpful Responsive prompt return of calls Explanation of the loan process		G G G	F F F	NI NI NI NI
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	а	Overall Performance of my Loan Officer	Œ	G	F	NI
2	Ap	praiser Performance				·="
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3	Cle	osing Agent Performance (if referred by Choice) $_{\parallel}$	V/A			
	a a	Courteous and Professional Promptness	E E	G G	F F	NI NI
4.	Ch	oice Finance Corporation Overall Rating				
	0 0	I will call Choice <u>FIRS1</u> for my next financing to I will recommend Choice to my family and friend OVERALL PERFORMANCE OF CHOICE FINANCE	ansactio ds E	n G	Yes Yes F	No No NI
	the con	id we do? We would like to hear your thoughts - Vohn has wonderful and he entire process Especially ming a soad htark." My on prosement would be finding whedgeable (of area) appraiser.	please of the pfu solution of the solution of	comme L. Hh ofis Wool	nt: rava in U other	hout over- for more
May	y w	id you find us? (i.e. referral, ad, etc.) e use you as a reference? e use your comments in future marketing?		ntern	Yes Yes Yes	) No No
Sign	aiu	re'	Date			

Signature

# CHOICE FINANCE CORPORATION Service Evaluation

H 19	odg o40		tinakis	Loa	n Officer	John
I c ap	co pred	ntinuously provide the highest quality service, C siate your assessment of our performance as well professionals that assisted during this transaction and with your loan process. Thank you for taking	ll as the perf n. We hope	orman that y	nce of the	other real completely
		Please circle (E)xcellent,	(G)ood, (F)	air, (N	NI)Needs	Improvemen
1.	Lo	oan Officer's Performance	<u></u>			
	0000	Knowledge of loan programs Courteous and helpful Responsive – prompt return of calls Explanation of the loan process		G G G	F F F	NI NI NI
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		Overall Performance of my Loan Officer	E	G	F	NI
<b>2</b> .	Ap	praiser Performance	» <del></del> -ر			
	<u> </u>	Courteous and Professional Promptness	E	G G	F F	NI NI
3	CI	osing Agent Performance (if referred by CFC)				
	<u> </u>	Courteous and Professional Promptness	E	G G	F F	NI NI
4.	Ch	noice Finance Corporation Overall Rating	_			
		I will call CFC FIRST for my next financing to I will recommend CFC to my family and frien OVERALL PERFORMANCE OF CHOICE FINANCE CORP	ds /	G	Yes Yes	No No NI
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Ma Ma	ay w ay w ould	lid you find us? (i.e. referral, ad, etc.) we use you as a reference? we use your comments in future marketing? I you like a copy of your appraisal?	frie	nd	Yes Yes Yes	No No No

6001 Montrose Road #704 \* Rockville, MD \* 20852 Direct I ine (301) 881-8900 \* Fax (301) 881-9001 www.choicefinance.net

Date

### www.choicefinance.net

SERVICE EVALUATION

Gabriel Derosier
1202 Loho Country Court
Frederick, MD 21702
Loan Officer John Hodges

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

1	Lo	an Officer 's Performance	~			
	181. 0 0	Knowledge of loan programs Courteous and helpful Responsive – prompt return of calls Explanation of the loan process	A B B B B	G G G	F F F	NI NI NI NI
		<ul> <li>Application</li> <li>Underwriting</li> <li>Approval</li> <li>Closing</li> </ul>	DE POR	G G G	F F F	NI NI NI NI
	Ä	Overall Performance of my Loan Officer	E/	G "	F	NI
2	Ap	praiser Performance	^			
	顷	Courteous and Professional Promptness	(E)	G G	F F	NI NI
3	Cl	osing Agent Performance (if referred by Choice)				
	: :	Courteous and Professional Promptness	E E	G G	F F	NI NI
4.	Ci	oice Finance Corporation Overall Rating				
	° □	I will call Choice <u>FIRSI</u> for my next financing t I will recommend Choice to my family and frien OVERALL PERFORMANCE OF CHOICE FINANCE	ransactio	n G	Yes Yes F	No No NI
H	ow a	lid we do? We would like to hear your thoughts	– please	comme	nt:	
_	Jo 10a	hu Das great Throughout 4	Le P Fielo	re co	255. (Dr)	He .
_	No	firstly recommend John	to	fece	nd 5	* family "
M	ay v	sid you find us? (i.e. referral, ad, etc.) we use you as a reference? we use your comments in future marketing?		· · · ·	Yes Yes	No No
Si	gnat	ure	Date			
	-				. 💴	000 #38 8080

Sharon &	Gregory	Baharofi
252 <u>95 Y</u> Y	ouditele I	vad

Loan Officer Steve Jacobs

Damascus, MD 20872

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

I	Loa	n Officer's Performance					
	<u> </u>	Knowledge of loan programs Courteous and heipful Responsive – prompt return of calls Explanation of the loan process		G G G	F F F	NI NI NI	a.
		<ul> <li>Application</li> <li>Underwriting</li> <li>Approval</li> <li>Closing</li> </ul>		G G G	F F F	NI NI NI	
	<b>a</b> (	Overall Performance of my Loan Officer	E	G	F	NI	
2	App.	raiser Performance					
		Courteous and Professional Promptness		G G	F	NI NI	
.3	Clos	ing Agent Performance (if referred by CFC)					
		Courteous and Professional Promptness		G G	F F	NI NI	
4	Cho	ice Finance Corporation Overall Rating					
	□ I	will call CFC FIRST for my next financing trans will recommend CFC to my family and friends OVERALL PERFORMANCE OF CHOICE FINANCE CORP.	saction	G	Yes Yes F	No No NI	
	CON 10MI	I we do? We would like to hear your thoughts— ITRASTED TO ALL THE FINANCING E PURCHASES, CHOICE FINANCE SERVICE, PROFESSIONALISM, AN E OF PROCESS.	OF "	THREE FAR	E PRE	RIOR	
Ma Ma Wo	y we y we ould y	I you find us? (i.e. referral, ad, etc.) use you as a reference? use your comments in future marketing? ou like a copy of your appraisal?	Rere	ERRAL	Prom Ves Ves Ves	JONATHAN NO NO NO	PROPP

Susan Ann Wiener Loan Officer Steve Jacobs

Washington, DC 20008

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

1	Lo	an Officer's Performance				
	0 0 0	Knowledge of loan programs Courteous and helpful Responsive – prompt return of calls Explanation of the loan process	(H) (H) (H)	G G G	F F F	NI NI NI
		<ul> <li>Application</li> <li>Underwriting</li> <li>Approval</li> <li>Closing</li> </ul>		G G G	F F F	NI NI NI
		Overall Performance of my Loan Officer	E	G	F	ŃІ
2	Αp	praiser Performance NA				
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3	Cl	osing Agent Performance (if referred by CFC)				
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Sig	nat	ture	Date			



Roger & Jennifer Anderhalden

Loan Officer Stephen Jacobs

Gaithersburg, MD 20877

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

1	L	oan Officer's Performance					
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	0	Responsive – prompt return of calls Explanation of the loan process	E	G	F F	NI NI	P'
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		6001 Montrose Road #504 * Rockville,	MD * 208	352			

Sirima Yimsuan Loan Officer Steven Jacobs

Columbia, MD 21045

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Sig	natı	ire !	Date					

Norman & Terry Saari

Loan Officer Stephen Jacobs

Rockville, MD 20852

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate possessionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

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6001 Montrose Road #504 \* Rockville, MD \* 20852 Direct Line (301) 881-8900 \* Fax (301) 881-9001 www.choicefinance.net

Marian Morse	
40 10 T TT 1	
Chevy Chase, MD 20815	-,

Loan Officer Stephen Jacobs

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

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Suni Zabala and Jose Zabala

Loan Officer Steven Jacobs

Rockville, MD 20853

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process Thank you for taking the time to complete this evaluation

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Michael Siuta & Heidi Siuta

Loan Officer Steven Jacobs

Ellicott City, MD 21043

Io continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation

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Keith Yockelson

Loan Officer Steven Jacobs

Kensington, MD 20985

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

1	L	oan Officer's Performance				
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