

CHOICE FINANCE CORPORATION

Service Evaluation

The Cunninghams
Arlington, VA 22205

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | <input checked="" type="radio"/> E | G | F | NI |
| > Closing | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|---|---|---|-------------------------------------|
| <input type="checkbox"/> Courteous and Professional | E | G | F | <input checked="" type="radio"/> NI |
| <input type="checkbox"/> Promptness | E | G | F | <input checked="" type="radio"/> NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|------------------------------------|---|--------------------------------------|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <input checked="" type="radio"/> E | G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

Greg Darlin was a very good rep. He
did an excellent job at getting me a fantastic
rate, and did the same for a friend who I referred to
him.
We also very liked our closing agent very
much.

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|--------------------------------------|-------------------------------------|
| May we use you as a reference? | <input checked="" type="radio"/> Yes | No |
| May we use your comments in future marketing? | <input checked="" type="radio"/> Yes | No |
| Would you like a copy of your appraisal? | Yes | <input checked="" type="radio"/> No |

 Signature Date

CHOICE FINANCE CORPORATION

Service Evaluation

The Dombrowski
Springfield VA 22039

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Knowledge of loan programs (E) G F NI
- Courteous and helpful (E) G F NI
- Responsive – prompt return of calls (E) G F NI
- Explanation of the loan process (E) G F NI
- > Application (E) G F NI
- > Underwriting (E) G F NI
- > Approval (E) G F NI
- > Closing (E) G F NI
- Overall Performance of my Loan Officer (E) G F NI

2. Appraiser Performance

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

3. Closing Agent Performance (if referred by CFC)

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

4. Choice Finance Corporation Overall Rating

- I will call CFC FIRSI for my next financing transaction Yes No
- I will recommend CFC to my family and friends Yes No
- OVERALL PERFORMANCE OF CHOICE FINANCE CORP. (E) G F NI

How did we do? We would like to hear your thoughts -- please comment:

Good job, we are happy and
will tell others about.

How did you find us? (i.e. referral, ad, etc.)

- May we use you as a reference? Yes No
- May we use your comments in future marketing? Yes No
- Would you like a copy of your appraisal? Yes No

Signature [Redacted] Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

The Lalos
Smithersburg, Md 20878

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive – prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | <input checked="" type="radio"/> E | G | F | NI |
| > Closing | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|---|------------------------------------|---|----|
| <input type="checkbox"/> Courteous and Professional | E | <input checked="" type="radio"/> G | F | NI |
| <input type="checkbox"/> Promptness | E | <input checked="" type="radio"/> G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|---|------------------------------------|---|----|
| <input type="checkbox"/> Courteous and Professional | E | <input checked="" type="radio"/> G | F | NI |
| <input type="checkbox"/> Promptness | E | <input checked="" type="radio"/> G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|------------------------------------|---|--------------------------------------|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP | <input checked="" type="radio"/> E | G | F | NI |

How did we do? We would like to hear your thoughts – please comment:

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|-----|----|
| May we use you as a reference? | Yes | No |
| May we use your comments in future marketing? | Yes | No |
| Would you like a copy of your appraisal? | Yes | No |

RECOMMENDED BY RELATIVE

Signature [Redacted] Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|------------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Responsive – prompt return of calls | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <u>(E)</u> | G | F | NI |
| > Application | <u>(E)</u> | G | F | NI |
| > Underwriting | <u>(E)</u> | G | F | NI |
| > Approval | <u>(E)</u> | G | F | NI |
| > Closing | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <u>(E)</u> | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>(E)</u> | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>(E)</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>(E)</u> | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | |
|--|------------|--------------|------|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | <u>(Yes)</u> | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | <u>(Yes)</u> | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <u>(E)</u> | G | F NI |

How did we do? We would like to hear your thoughts – please comment:

Greg was very helpful and prompt in calling me back. I appreciated his concern when the settlement attorney made the mistake of mailing a check to my old check instead of a new one. I would recommend Choice and Greg but I would not recommend the settlement attorney. Very disappointed when I received a \$50,000 check. Thank you for all your help.

How did you find us? (i.e. referral, ad, etc.)

Referral

- May we use you as a reference?
 May we use your comments in future marketing?
 Would you like a copy of your appraisal?

- | | |
|--------------|-------------|
| <u>(Yes)</u> | <u>(No)</u> |
| <u>(Yes)</u> | <u>(No)</u> |
| <u>(Yes)</u> | <u>(No)</u> |

Signature

Date

CHOICE FINANCE CORPORATION

Service Evaluation

Susan Silverstone
16311 ...
N. Potomac, Md 20078

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Responsive -- prompt return of calls | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <u>E</u> | G | F | NI |
| > Application | <u>E</u> | G | F | NI |
| > Underwriting | <u>E</u> | G | F | NI |
| > Approval | <u>E</u> | G | F | NI |
| > Closing | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <u>E</u> | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>E</u> | G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>E</u> | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|----------|---|------------|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | | <u>Yes</u> | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <u>Yes</u> | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <u>E</u> | G | F | NI |

How did we do? We would like to hear your thoughts -- please comment:

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|------------|----|
| May we use you as a reference? | <u>Yes</u> | No |
| May we use your comments in future marketing? | <u>Yes</u> | No |
| Would you like a copy of your appraisal? | <u>Yes</u> | No |

[Signature] _____
 Signature Date

CHOICE FINANCE CORPORATION

Service Evaluation

Jarvis Newsome's
Alexandria, VA 22315

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | (E) | G | F | NI |
| <input type="checkbox"/> Responsive – prompt return of calls | (E) | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | (E) | G | F | NI |
| > Underwriting | (E) | G | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|---|---|---|------|
| <input type="checkbox"/> Courteous and Professional | E | G | F | (NI) |
| <input type="checkbox"/> Promptness | E | G | F | (NI) |

4. Choice Finance Corporation Overall Rating

- | | | | | |
|--|-----|---|-------|----|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | | (Yes) | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | (Yes) | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | (E) | G | F | NI |

How did we do? We would like to hear your thoughts -- please comment:

How did you find us? (i.e. referral, ad, etc.)

News paper

May we use you as a reference?

(Yes) No

May we use your comments in future marketing?

(Yes) No

Would you like a copy of your appraisal?

(Yes) No

Signature [Redacted] Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

Stephen Morris
N.W. Washington, D.C. 20001

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|------------------------------------|---|---|-------------------------------------|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | <input checked="" type="radio"/> E | G | F | NI |
| > Closing | <input type="radio"/> E | G | F | <input checked="" type="radio"/> NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|---|------------------------------------|---|----|
| <input type="checkbox"/> Courteous and Professional | E | <input checked="" type="radio"/> G | F | NI |
| <input type="checkbox"/> Promptness | E | <input checked="" type="radio"/> G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|---|---|---|-------------------------------------|
| <input type="checkbox"/> Courteous and Professional | E | G | F | <input checked="" type="radio"/> NI |
| <input type="checkbox"/> Promptness | E | G | F | <input checked="" type="radio"/> NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|---|------------------------------------|--------------------------------------|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | E | <input checked="" type="radio"/> G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

I will continue to use Choice Finance + Greg
but I will never use Century Title again.

Please forward the appraisal to 1352 Ingraham St NW
Washington DC 20001.

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|--------------------------------------|----|
| May we use you as a reference? | <u>Ad / Wash Post</u> | |
| May we use your comments in future marketing? | <input checked="" type="radio"/> Yes | No |
| Would you like a copy of your appraisal? | <input checked="" type="radio"/> Yes | No |

Signature _____

Date _____

CHOICE FINANCE CORPORATION

Service Evaluation

Brown Family

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive – prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| ➤ Application | <input checked="" type="radio"/> E | G | F | NI |
| ➤ Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| ➤ Approval | <input checked="" type="radio"/> E | G | F | NI |
| ➤ Closing | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | | |
|--|------------------------------------|---|--------------------------------------|----|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <input checked="" type="radio"/> E | G | F | NI |

How did we do? We would like to hear your thoughts – please comment:

Excellent! At most you wanted!

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|--------------------------------------|-------------------------------------|
| May we use you as a reference? | <input checked="" type="radio"/> Yes | No |
| May we use your comments in future marketing? | <input checked="" type="radio"/> Yes | No |
| Would you like a copy of your appraisal? | Yes | <input checked="" type="radio"/> No |

Signature _____

Date _____

CHOICE FINANCE CORPORATION

Service Evaluation

Mr. Ciccarello Mrs. Monteforte Loan Officer Greg Dartin
 Centerville, VA 22020

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- Knowledge of loan programs (E) G F NI
- Courteous and helpful (E) G F NI
- Responsive – prompt return of calls (E) G F NI
- Explanation of the loan process (E) G F NI

- Application (E) G F NI
- Underwriting (E) G F NI
- Approval (E) G F NI
- Closing (E) G F NI

- Overall Performance of my Loan Officer (E) G F NI

2. Appraiser Performance

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

3. Closing Agent Performance (if referred by CFC) N/A

- Courteous and Professional E G F NI
- Promptness E G F NI

4. Choice Finance Corporation Overall Rating

- I will call CFC FIRST for my next financing transaction Yes No
- I will recommend CFC to my family and friends Yes No
- OVERALL PERFORMANCE OF CHOICE FINANCE CORP. (E) G F NI

How did we do? We would like to hear your thoughts – please comment:

We believe our loan officer, (Greg), did a lovely amazing job. He was great about the time he was able to get us through the deal. We were not able to get through it but he was able to help us through it. We are very happy with the assistance of all of our staff, and the process of buying a house. Greg is a great person to work with. Greg is a great person to work with. Greg is a great person to work with.

- How did you find us? (i.e. referral, ad, etc.)** Advertising
- May we use you as a reference? Yes No
 - May we use your comments in future marketing? Yes No
 - Would you like a copy of your appraisal? Yes No

Signature _____ Date _____

CHOICE FINANCE CORPORATION

Service Evaluation

Mr. & Mrs. Green
~~25 Stone~~
 Pikesville, Md 21208

Loan Officer Greg Darlth

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|--|------------------------------------|------------------------------------|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | E | <input checked="" type="radio"/> G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | <input checked="" type="radio"/> E | G | F | NI |
| > Closing | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer: | <input checked="" type="radio"/> E | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|------------------------------------|---|--------------------------------------|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <input checked="" type="radio"/> E | G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

You have very much please me and my wife. Since my dealer with Greg & Choice Finance 4 other people have been recommended by me.

How did you find us? (i.e. referral, ad, etc.)

referral - Betha in law

- May we use you as a reference? Yes No
- May we use your comments in future marketing? Yes No
- Would you like a copy of your appraisal? Yes No

Signature _____ Date _____

CHOICE FINANCE CORPORATION

Service Evaluation

Fullerton Family
Port Tobacco, Md 20677

Loan Officer Greg Daulin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <u>E</u> | G | F | NI |
| > Application | <u>E</u> | G | F | NI |
| > Underwriting | <u>E</u> | G | F | NI |
| > Approval | <u>E</u> | G | F | NI |
| > Closing | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <u>E</u> | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>E</u> | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|----------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <u>E</u> | G | F | NI |
| <input type="checkbox"/> Promptness | <u>E</u> | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | | |
|--|----------|-----|----|----|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | Yes | No | |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | Yes | No | |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <u>E</u> | G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

Greg Daulin was our loan officer and
did an exceptional job assisting us with
our Refinance! Many Thanks!!

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Would you like a copy of your appraisal?

<u>Yes</u>	No
<u>Yes</u>	No
<u>Yes</u>	No

[Signature]

[Date]

CHOICE FINANCE CORPORATION

Service Evaluation

Mr/Mrs. Long
Berryville, VA 22611

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive -- prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | <input checked="" type="radio"/> E | G | F | NI |
| > Closing | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | |
|--|------------------------------------|--------------------------------------|------|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | <input checked="" type="radio"/> E | G | F NI |

How did we do? We would like to hear your thoughts -- please comment:

Exceeded expectations. Very happy with all persons who helped process our loan

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|--------------------------------------|----|
| May we use you as a reference? | <input checked="" type="radio"/> Yes | No |
| May we use your comments in future marketing? | <input checked="" type="radio"/> Yes | No |
| Would you like a copy of your appraisal? | <input checked="" type="radio"/> Yes | No |

Signature _____ Date _____

CHOICE FINANCE CORPORATION

Service Evaluation

Matthew Family
Baltimore, Md 21229

Loan Officer Eric Dwyer

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- Knowledge of loan programs (E) G F NI
- Courteous and helpful (E) G F NI
- Responsive - prompt return of calls (E) G F NI
- Explanation of the loan process (E) G F NI
- > Application (E) G F NI
- > Underwriting (E) G F NI
- > Approval (E) G F NI
- > Closing (E) G F NI
- Overall Performance of my Loan Officer (E) G F NI

2 Appraiser Performance

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

3 Closing Agent Performance (if referred by CFC)

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

4 Choice Finance Corporation Overall Rating

- I will call CFC FIRST for my next financing transaction (Yes) No
- I will recommend CFC to my family and friends (Yes) No
- OVERALL PERFORMANCE OF CHOICE FINANCE CORP. (E) G (F) NI

How did we do? We would like to hear your thoughts - please comment:

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Would you like a copy of your appraisal?

Referral
 (Yes) No
 (Yes) No
 (Yes) No

Signature

Date

CHOICE FINANCE CORPORATION

Service Evaluation

Julie J Offner
Silver Spring, Md 20902

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|-----|---|---|----|
| <input checked="" type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input checked="" type="checkbox"/> Courteous and helpful | (E) | G | F | NI |
| <input checked="" type="checkbox"/> Responsive - prompt return of calls | (E) | G | F | NI |
| <input checked="" type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | (E) | G | F | NI |
| > Underwriting | (E) | G | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2. Appraiser Performance

- | | | | | |
|--|-----|---|---|----|
| <input checked="" type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input checked="" type="checkbox"/> Promptness | (E) | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|--|-----|---|---|----|
| <input checked="" type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input checked="" type="checkbox"/> Promptness | (E) | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | | |
|---|-----|-------|----|----|
| <input checked="" type="checkbox"/> I will call CFC FIRST for my next financing transaction | | (Yes) | No | |
| <input checked="" type="checkbox"/> I will recommend CFC to my family and friends | | (Yes) | No | |
| <input checked="" type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP | (E) | G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

Greg made the refinancing process as painless as possible. He found me an excellent mortgage rate with no prepaids. He was well organized and there were no surprises.

- | | | |
|---|-------|----|
| May we use you as a reference? | (Yes) | No |
| May we use your comments in future marketing? | (Yes) | No |
| Would you like a copy of your appraisal? | (Yes) | No |

Signature [Redacted] Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

Malida J. Pewsey
Sterling, VA 20165

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | (E) | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | (E) | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | (E) | G | F | NI |
| > Underwriting | (E) | G | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|---|-----|---|----|
| <input type="checkbox"/> Courteous and Professional | E | (G) | F | NI |
| <input type="checkbox"/> Promptness | E | (G) | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | |
|--|-----|-------|------|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | (Yes) | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | (Yes) | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | (E) | G | F NI |

How did we do? We would like to hear your thoughts - please comment:

Greg was very helpful to me. He explained and
gave me different options about the loan that could
save my money in a long term. And he found
the best interest rate for my 15 years loan.
I want to Thanks Greg for an excellent work.

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Would you like a copy of your appraisal?

Washington Post

- | | |
|-------|----|
| (Yes) | No |
| (Yes) | No |
| (Yes) | No |

Signature

Date

CHOICE FINANCE CORPORATION

Service Evaluation

Rosa C. Bare
Fulks Run, VA 22830

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. *Loan Officer's Performance*

- Knowledge of loan programs (E) G F NI
- Courteous and helpful (E) G F NI
- Responsive - prompt return of calls (E) G F NI
- Explanation of the loan process E (G) F NI

- Application (E) G F NI
- Underwriting (E) G F NI
- Approval (E) G F NI
- Closing (E) G F NI

- Overall Performance of my Loan Officer (E) G F NI

2. *Appraiser Performance*

- Courteous and Professional (E) G F NI
- Promptness (E) G F NI

3. *Closing Agent Performance (if referred by CFC)*

- Brokers Title
- Courteous and Professional E G (E) NI
 - Promptness E G (E) (NI)

4. *Choice Finance Corporation Overall Rating*

- I will call CFC FIRSI for my next financing transaction (Yes) No
- I will recommend CFC to my family and friends (Yes) No
- OVERALL PERFORMANCE OF CHOICE FINANCE CORP. (E) G F NI

How did we do? We would like to hear your thoughts -- please comment:

Mr. Darlin is a true professional!

How did you find us? (i.e. referral, ad, etc.)

- May we use you as a reference? referral (Yes) No
- May we use your comments in future marketing? (Yes) No
- Would you like a copy of your appraisal? (Yes) No

[Signature] Date

CHOICE FINANCE CORPORATION

Service Evaluation

Alicia Corral-clark
Broadway, VA 22815

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | (E) | G | F | NI |
| <input type="checkbox"/> Responsive – prompt return of calls | (E) | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | (E) | G | F | NI |
| > Underwriting | (E) | G | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | |
|--|-----|-------|------|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | (Yes) | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | (E) | Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | (E) | G | F NI |

How did we do? We would like to hear your thoughts – please comment:

I would recommend you to all my friends

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|-------|----|
| May we use you as a reference? | (Yes) | No |
| May we use your comments in future marketing? | (Yes) | No |
| Would you like a copy of your appraisal? | (Yes) | No |

Sister/referral

[Signature] _____ [Date] _____
 Signature Date

CHOICE FINANCE CORPORATION

Service Evaluation

Eduardo B. Melendez
Silver Spring, Md 20902

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|------------------------------------|------------------------------------|------------------------------------|----|
| <input type="checkbox"/> Knowledge of loan programs | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Responsive - prompt return of calls | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | <input checked="" type="radio"/> E | G | F | NI |
| > Application | <input checked="" type="radio"/> E | G | F | NI |
| > Underwriting | <input checked="" type="radio"/> E | G | F | NI |
| > Approval | E | <input checked="" type="radio"/> G | F | NI |
| > Closing | E | G | <input checked="" type="radio"/> F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | <input checked="" type="radio"/> E | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|------------------------------------|---|---|----|
| <input type="checkbox"/> Courteous and Professional | <input checked="" type="radio"/> E | G | F | NI |
| <input type="checkbox"/> Promptness | <input checked="" type="radio"/> E | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | |
|--|---|--------------------------------------|------|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | <input checked="" type="radio"/> Yes | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | E | <input checked="" type="radio"/> G | F NI |

How did we do? We would like to hear your thoughts - please comment:

NO COMMENTS

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|--------------------------------------|----|
| May we use you as a reference? | <input checked="" type="radio"/> Yes | No |
| May we use your comments in future marketing? | <input checked="" type="radio"/> Yes | No |
| Would you like a copy of your appraisal? | <input checked="" type="radio"/> Yes | No |

Signature [Redacted] Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

Norman + Diane Cloker
~~11111~~
Silver Spring Md 20910

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1 Loan Officer's Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | (E) | G | F | NI |
| <input type="checkbox"/> Responsive -- prompt return of calls | (E) | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | (E) | G | F | NI |
| > Underwriting | (E) | G | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|-----|---|---|----|
| <input type="checkbox"/> Courteous and Professional | (E) | G | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | |
|--|-----|-------|------|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | | (Yes) | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | (Yes) | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | (E) | G | F NI |

How did we do? We would like to hear your thoughts -- please comment:

Thanks for prompt, courteous service!

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|-------|----|
| May we use you as a reference? | (Yes) | No |
| May we use your comments in future marketing? | (Yes) | No |
| Would you like a copy of your appraisal? | (Yes) | No |

Signature [Redacted]

Date [Redacted]

CHOICE FINANCE CORPORATION

Service Evaluation

Douglas + Geneva Wych
Upper Marlboro, Md 20772

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|-----|-----|---|----|
| <input type="checkbox"/> Knowledge of loan programs | (E) | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | (F) | G | F | NI |
| <input type="checkbox"/> Responsive -- prompt return of calls | (E) | (G) | F | NI |
| <input type="checkbox"/> Explanation of the loan process | (E) | G | F | NI |
| > Application | E | (G) | F | NI |
| > Underwriting | E | (G) | F | NI |
| > Approval | (E) | G | F | NI |
| > Closing | (E) | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | (E) | G | F | NI |

2 Appraiser Performance

- | | | | | |
|---|---|-----|-----|----|
| <input type="checkbox"/> Courteous and Professional | E | (G) | F | NI |
| <input type="checkbox"/> Promptness | E | G | (F) | NI |

3 Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|-----|-----|---|----|
| <input type="checkbox"/> Courteous and Professional | E | (G) | F | NI |
| <input type="checkbox"/> Promptness | (E) | G | F | NI |

4 Choice Finance Corporation Overall Rating

- | | | | | |
|--|---|-----|-------|----|
| <input type="checkbox"/> I will call CFC FIRSI for my next financing transaction | | | (Yes) | No |
| <input type="checkbox"/> I will recommend CFC to my family and friends | | | (Yes) | No |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | E | (G) | F | NI |

How did we do? We would like to hear your thoughts -- please comment:

How did you find us? (i.e. referral, ad, etc.)

May we use you as a reference?

May we use your comments in future marketing?

Would you like a copy of your appraisal?

Joe A. Norman King

(Yes)	No
(Yes)	No
(Yes)	No

Signature

Date

CHOICE FINANCE CORPORATION

Service Evaluation

The Rodbell's
Laytonsville, Md 20882

Loan Officer Greg Darlin

To continuously provide the highest quality service, Choice Finance Corporation would appreciate your assessment of our performance as well as the performance of the other real estate professionals that assisted during this transaction. We hope that you were completely satisfied with your loan process. Thank you for taking the time to complete this evaluation.

Please circle (E)xcellent, (G)ood, (F)air, (NI)Needs Improvement

1. Loan Officer's Performance

- | | | | | |
|---|---|---|---|----|
| <input type="checkbox"/> Knowledge of loan programs | E | G | F | NI |
| <input type="checkbox"/> Courteous and helpful | E | G | F | NI |
| <input type="checkbox"/> Responsive -- prompt return of calls | E | G | F | NI |
| <input type="checkbox"/> Explanation of the loan process | E | G | F | NI |
| > Application | E | G | F | NI |
| > Underwriting | E | G | F | NI |
| > Approval | E | G | F | NI |
| > Closing | E | G | F | NI |
| <input type="checkbox"/> Overall Performance of my Loan Officer | E | G | F | NI |

2. Appraiser Performance

- | | | | | |
|---|---|---|---|----|
| <input type="checkbox"/> Courteous and Professional | E | G | F | NI |
| <input type="checkbox"/> Promptness | E | G | F | NI |

3. Closing Agent Performance (if referred by CFC)

- | | | | | |
|---|---|---|---|----|
| <input type="checkbox"/> Courteous and Professional | E | G | F | NI |
| <input type="checkbox"/> Promptness | E | G | F | NI |

4. Choice Finance Corporation Overall Rating

- | | | | | |
|--|--|---|---|----|
| <input type="checkbox"/> I will call CFC FIRST for my next financing transaction | <i>Depends - do you provide in AZ?</i> | | | |
| <input type="checkbox"/> I will recommend CFC to my family and friends | Yes | | | |
| <input type="checkbox"/> OVERALL PERFORMANCE OF CHOICE FINANCE CORP. | (E) | G | F | NI |

How did we do? We would like to hear your thoughts - please comment:

Mr. Darlin was very knowledgeable and responsive.
Do you do business in AZ? We may be relocating soon
Thank.

How did you find us? (i.e. referral, ad, etc.)

- | | | |
|---|-------|----|
| May we use you as a reference? | (Yes) | No |
| May we use your comments in future marketing? | (Yes) | No |
| Would you like a copy of your appraisal? | (Yes) | No |

 Signature

Referral

 Date